

ITEM RETURNED AND REASON

ITEM NO. OR DESCRIPTION	REASON FOR RETURN	QTY	PRICE if known

PURCHASER INFORMATION

NAME		ORDER NO.	
STREET ADDRESS		ORDER DATE if known	
CITY/COUNTY/ POST CODE			
EMAIL		DELIVERY DATE if known	
PHONE			

ANY ADDITIONAL COMMENTS

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Returns

- Returns must be initiated within 14 days from the date you received your purchase.
- Items must be in their original state, condition and in the original packaging.
- Include any invoice, packing slip, or proof of purchase.
- Please allow up to 7 business days for the processing of returned items.
- If you are using your own method for return, please send items recorded delivery or via courier with insured tracking

Refunds

- It may take up to 7 days for a refund to post to the account utilized for purchase.
- A restocking fee of £10.00 or 5% (whichever is higher) may be deducted from your total refunded amount.

Shipping and Handling Charges

- Shipping charges applied to the original purchase are non-refundable.
- Shipping costs for returned items are the responsibility of the customer and are non-refundable.

SEND ALL RETURNS TO: UNIT 4, KATHERINE PARK, KATHERINE STREET, KIRKCALDY, FIFE, KY2 5JY